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To our Valued Customers:

Both of our Waterlox cleaning products are water-based and are thus freezable. Both of them have passed three (3) freeze and thaw cycles.

In case either of the water-based cleaning products becomes frozen, they can still be used as long as they are warmed slowly and uniformly to room temperature. Allow the products to remain at room temperature for 72 hours and shake them before using to assure product uniformity.

We suggest that you avoid leaving products in the trunk of vehicles or in any areas where they may freeze.

If you need anything further, please do not hesitate to contact us at 216.641.4877 or e-mail: [info@waterlox.com](mailto:info@waterlox.com).

Sincerely yours,

Kellie Hawkins Schaffner  
President | CEO  
Waterlox Coatings Corporation

